

TERMS & CONDITIONS

Vehicle Rental and Subscription Agreement
Credit Card Verification, Pre-authorisation and Payment Authority
Booking Summary and Member Benefits Terms

Contracting entity	Fun Car Rental Pty Ltd ABN 12 660 226 791
Trading name	Glory EV Group Rental
Business / notice address	Unit 4/899 Mountain Hwy, Bayswater, Victoria 3153
Telephone	(03) 8808 1610
Email	rental@gloryevgroup-byd.com.au
Document version	4.1
Effective date	13 July 2026
Booking ID	System generated

ELECTRONIC ACCEPTANCE

By ticking the Terms & Conditions box and selecting **Accept Agreement & Continue to Payment**, the Renter confirms that the booking details shown at checkout are correct and accepts these Terms, the booking-specific Booking Summary and Fee Schedule and, if selected, the Member Benefits terms. Online acceptance creates a conditional booking linked to the system-generated Booking ID. Vehicle release remains subject to cleared payment, vehicle availability, manual eligibility and safety checks, and the collection requirements in clause 4. The Operator will provide or make available a copy of the accepted documents.

IMPORTANT - ORIGINAL LICENCE AND SAME-NAME PHYSICAL CREDIT CARD REQUIRED AT COLLECTION

The Renter must attend collection and present the original physical driver licence and a valid physical credit card bearing the same legal name. This requirement applies even if the First Payment or rent is paid by bank transfer. The Operator may verify and securely tokenise the card, place the disclosed Security Hold and process amounts properly payable under clause 10. If the licence or card is not provided, the names do not match, the card is declined, or the card cannot support the required Security Hold, the Operator may refuse to release the Vehicle.

Plain English consolidated rental terms. Mandatory rights under the Australian Consumer Law and other applicable laws are not excluded.

KEY FACTS

Item	Current standard term
Operator and payee	Fun Car Rental Pty Ltd ABN 12 660 226 791, trading as Glory EV Group Rental
Collection and return	By appointment at the staffed location confirmed for the booking: 720 Station Street, Box Hill, Melbourne; or Unit 4/899 Mountain Hwy, Bayswater VIC 3153
7-Day Experience	Seven consecutive 24-hour rental days, 400 included kilometres and no Vehicle Upfront Fee
Long-Term Subscription	Weekly rent, a four-week minimum term, the first four weeks paid in advance, and 2,000 included kilometres for each Subscription Period
First Payment	The itemised amount due before collection; it is separate from the Security Hold
Long-Term First Payment	Vehicle Upfront Fee plus four weeks of Advance Rent, plus the optional Joining Fee if selected
Excess kilometres	A\$0.45 per kilometre above the applicable included allowance, unless another rate is displayed and accepted before booking
Standard Damage Excess	A\$3,000 for each Incident, subject to clause 9
Original documents at collection	The Renter's original physical driver licence and a valid physical credit card bearing the same legal name
Standard Security Hold	A\$3,000, unless a different permitted amount is accepted under clause 4
Member Benefits	Optional add-on; standard Joining Fee A\$299 including GST unless another amount is displayed before acceptance
Charging, tolls, parking and fines	Payable by the Renter when incurred during the Rental Period, together with only disclosed administration fees
Non-routine charges	Itemised notice and evidence; 10 Business Days to raise a genuine dispute before a disputed amount is processed
Contact and disputes	rental@gloryevgroup-byd.com.au / (03) 8808 1610

1. PARTIES AND CONTRACT DOCUMENTS

1.1 These Terms are between Fun Car Rental Pty Ltd ABN 12 660 226 791, trading as Glory EV Group Rental (**Operator, we, us or our**), and the renter identified in the Booking Summary (**Renter, you or your**).

1.2 The Vehicle may be owned or insured by the Operator or an affiliated entity. The Operator confirms that it has authority to rent, deliver, recover and administer damage and insurance matters for the Vehicle.

1.3 The contract consists of these Terms, the Booking Summary, the disclosed Fee Schedule, any Member Benefits terms selected by the Renter, the Card Security Notice accepted before release, the Vehicle Condition Report once completed, and any booking-specific special condition accepted by both parties. If documents conflict, an accepted special condition prevails, followed by the Booking Summary, the Card Security Notice only in relation to card security, and then these Terms, to the extent lawful.

1.4 The Renter accepts the contract electronically by ticking the required acceptance box and submitting the order. The system-generated Booking ID and payment instructions identify the conditional booking. Vehicle release remains conditional upon cleared First Payment, vehicle availability, driver and identity eligibility, insurance and safety checks, and satisfaction of clause 4. Card verification and the Security Hold are completed at collection and are conditions of Vehicle release, not conditions of online acceptance.

1.5 The Operator will not rely on a material change to the selected product, Vehicle model or variant, dates, price, payment components, included kilometres, Damage Excess, Security Hold or Member Benefits unless the Renter is told and accepts the change. This does not prevent a non-material substitute Vehicle or a change required by law or safety where the Renter receives an appropriate remedy.

1.6 An online booking may identify the selected make, model and variant without identifying a registration or VIN. The Operator must identify the actual Vehicle in the Vehicle Condition Report before release. A materially inferior substitute requires the Renter's acceptance or an appropriate refund or other remedy.

2. DEFINITIONS

Term	Meaning
Advance Rent	Rent paid in advance and credited only to the rental period identified in the Booking Summary or invoice.
Authorised Driver	A driver named in the Booking Summary, the Vehicle Condition Report or another written approval from the Operator.
Base Rent	The 7-Day Vehicle Rental Rate or Long-Term Weekly Rent payable for use of the Vehicle. It excludes the Vehicle Upfront Fee, Joining Fee, Security Hold, excess kilometres and other charges.
Booking Summary	The system-generated booking snapshot identifying the Renter, selected Vehicle model or variant, selected product, requested collection details, prices, payment components, included kilometres and other booking-specific terms. The registration and VIN of the actual Vehicle may be recorded later in the Vehicle Condition Report.
Business Day	A day other than a Saturday, Sunday or public holiday in Victoria.
Card Security Notice	A written notice provided before Vehicle release stating the Security Hold or driver-specific excess where that amount is not already shown in the Booking Summary.
Damage Excess	The maximum contractual liability for each Incident, subject to clause 9 and mandatory law.
Fair Wear and Tear	Deterioration arising from normal, careful use having regard to the Vehicle's age, distance travelled and rental duration. It does not include accident damage, abuse, neglect, contamination, missing items or damage caused by prohibited use.
Fee Schedule	The fees and calculation methods disclosed for the booking before acceptance or expressly set out in these Terms.
First Payment	The itemised amount due before collection. For a 7-Day Experience it consists of the 7-Day Vehicle Rental Rate and any selected Joining Fee. For a Long-Term Subscription it consists of the Vehicle Upfront Fee, four weeks of Advance Rent and any selected Joining Fee. It is not the Security Hold.
Incident	One event, or a connected series of events with substantially the same cause, giving rise to Loss or Damage.
Joining Fee	The optional, separately itemised fee for the Member Benefits add-on. It is not rent, Advance Rent or a Security Hold and is not credited towards rent.
Loss or Damage	Actual and reasonable loss arising from an Incident, including Vehicle damage or theft and reasonable related towing, recovery, storage, direct loss of use or third-party property liability.
Member Benefits	The optional benefits described in clause 14 and selected in the Booking Summary.
Payment Processor	The approved card processor or terminal provider used at or after collection to verify, tokenise, pre-authorise or process card transactions.
Rental Charges	Base Rent and other objectively calculable amounts properly payable under this contract.
Security Hold	A card pre-authorisation placed as security for amounts properly payable. It is not an automatic payment, security deposit or admission of liability.
Subscription Period	Each consecutive four-week period beginning when the Vehicle is released.
Vehicle	The Vehicle model and variant selected at booking and, after allocation, the actual Vehicle identified by registration and VIN in the Vehicle Condition Report, together with supplied keys, charging equipment, cards, documents and accessories and any approved substitute.
Vehicle Upfront Fee	The one-off, separately itemised fee applying to the selected Long-Term Subscription. It is not rent, Advance Rent, a Joining Fee or a Security Hold and is not credited towards rent. Refund rights remain subject to clause 5 and mandatory law.

3. RENTAL PRODUCT, PRICE AND RENTAL PERIOD

3.1 Only the product and booking details shown in the Booking Summary apply. Consumer prices include GST and unavoidable pre-selected charges. Optional amounts must be separately identified and actively selected.

3.2 7-Day Experience. The rental runs for seven consecutive 24-hour rental days and includes 400 kilometres. No Vehicle Upfront Fee applies. The First Payment consists of the disclosed 7-Day Vehicle Rental Rate and the Joining Fee only if the Renter selects Member Benefits.

3.3 Long-Term Subscription. Rent is charged weekly. The minimum term is four consecutive weeks beginning when the Vehicle is released. The first four weeks of rent are paid in advance as part of the First Payment. After those four weeks, rent is payable weekly in advance until termination under clause 13. Each Subscription Period includes 2,000 kilometres. For a final part of a Subscription Period, the allowance accrues at 500 kilometres for each commenced rental week, capped at 2,000 kilometres for that Subscription Period. Unused kilometres do not carry forward unless the Booking Summary expressly states otherwise.

3.4 The Rental Period begins when the Vehicle is released and ends when the Operator or its authorised representative accepts physical possession of the Vehicle at the staffed return location. Missing keys, charging equipment or other supplied items may be charged separately under this contract but do not extend the Vehicle Rental Period.

3.5 A bank transfer counts as paid only when cleared funds reach the Operator's nominated account and are reconciled to the invoice reference. A payment screenshot or customer report does not by itself establish cleared payment. A card surcharge may be charged only if disclosed, lawful and no more than the permitted cost of acceptance.

3.6 Each component of the First Payment must be separately displayed. The Vehicle Upfront Fee and Joining Fee are not rent and are not credited towards rent. Advance Rent is credited only towards the first four weeks of the Long-Term Subscription. The first four weeks of Advance Rent must not be invoiced or charged a second time. The Security Hold is separate from every component of the First Payment.

3.7 The Operator may not unilaterally increase a fixed rental price. After the Long-Term minimum term, a prospective price change requires at least 28 days' written notice and does not affect an already invoiced period. The Renter may terminate before the change takes effect and is entitled to a refund of Advance Rent applying after return.

4. DRIVER ELIGIBILITY, COLLECTION AND CARD SECURITY

4.1 Only the Renter and Authorised Drivers may drive. Each driver must be at least 21 years old, hold a current full and unrestricted licence valid for the Vehicle, satisfy any disclosed insurer conditions and not be suspended, cancelled or disqualified. A non-English licence must be accompanied by an acceptable English translation or international driving permit where required.

4.2 The Renter must attend collection and present:

- the original physical driver licence; and
- a valid physical credit card bearing the same legal name as the Renter and the driver licence, with sufficient available credit for the Security Hold.

Third-party, prepaid, virtual, digital-wallet-only and debit cards are accepted only if approved in writing before collection.

4.3 The Renter authorises the Operator to verify and securely tokenise the physical card through its Payment Processor, place and maintain the Security Hold during the Rental Period, renew it during a reasonable post-return assessment period permitted by clause 10.6, and process amounts properly payable under clause 10. This authority applies even where the First Payment or rent was paid by manual bank transfer.

4.4 If no different amount is stated in the Booking Summary or an accepted Card Security Notice, the standard Security Hold and standard Damage Excess are A\$3,000. A higher amount may apply only in accordance with clause 4.5.

4.5 A Card Security Notice may set a lower amount. A higher amount may apply only where it reflects a separately disclosed insurer or driver-specific excess and the Renter accepts it in writing before release. If a previously undisclosed higher amount is required and the Renter does not accept it, the Operator must refund booking payments, unless the increase was caused by inaccurate or incomplete information supplied by the Renter.

4.6 If the original licence or required card is not provided, the names do not match, the licence or card cannot be verified, the card is declined, or the card cannot support the Security Hold, the Operator may refuse to release the Vehicle. The cancellation and no-show rules in clause 5 then apply. If the failure is caused solely by the Operator's or Payment Processor's systems and the Renter is otherwise compliant, the Operator must offer a reasonable alternative, rescheduling or a refund.

4.7 The Security Hold is not an automatic Damage Excess charge. It may be captured only for amounts properly payable and only in accordance with clause 10. Any unused balance must be released promptly after return and reasonable reconciliation, although the card issuer controls when released credit becomes available.

4.8 The Operator will not store a card CVV or CVC, PIN, one-time passcode, full magnetic-stripe data or chip authentication data. Card details should be entered directly into the Payment Processor. The Operator may retain a secure token and masked card details reasonably required for the Rental Period, post-rental charges, fraud prevention and disputes.

5. CANCELLATION, NO-SHOW AND EARLY RETURN

5.1 A written cancellation received at least 14 full days before collection receives a full refund of amounts paid for the cancelled booking. If a Member Benefit has already been redeemed at the Renter's request, the Operator may deduct only the objectively disclosed value of that redeemed benefit to the extent permitted by law.

5.2 For a cancellation within 14 days, a no-show, or a failure to collect caused by the Renter, the Operator may retain only the lower of: (a) the amounts paid for the cancelled booking; and (b) the Operator's actual reasonable unrecovered loss after reasonable steps to rebook the Vehicle and credit avoided costs. Any Joining Fee must be refunded if Member Benefits were not activated or made available.

5.3 If the Operator cannot supply the accepted booking and the Renter does not accept a reasonable substitute, all amounts paid for the unavailable service must be refunded, without limiting any consumer guarantee remedy.

5.4 A 7-Day Experience may be returned early during staffed hours. The Operator will refund the Base Rent for each complete unused 24-hour rental day after attended return, calculated as the 7-Day Vehicle Rental Rate divided by seven. Partly used days and charges already incurred are not refundable. Other First Payment components are dealt with under their applicable clauses. Long-Term early return is governed by clause 13.

5.5 Refunds must be processed after the amount can reasonably be calculated, ordinarily within 10 Business Days. Bank or card settlement time is outside the Operator's direct control.

6. VEHICLE USE, CARE AND EV RULES

The Renter and every Authorised Driver must:

- drive carefully, lawfully and only for ordinary private use;
- use the Vehicle only in Victoria on sealed, suitably surfaced roads unless written approval is given for interstate, alpine, ferry, island, remote or unsealed-road travel;
- secure the Vehicle, keys and supplied equipment and follow manufacturer warnings, loading limits and safety instructions;
- use only compatible charging equipment and comply with charging-station and electrical-safety requirements;

- monitor warning lights, tyres and battery or fuel level, notify the Operator promptly of a warning or fault, and stop driving if continued use may be unsafe or cause further damage; and
- return the Vehicle with the battery or fuel level stated in the Booking Summary or Vehicle Condition Report.

The Vehicle must not be:

- driven by an unauthorised, unlicensed or impaired person;
- used for racing, speed testing, track events, drifting, driver training, towing, rideshare, taxi, commercial delivery, dangerous goods, illegal activity, deliberate water crossing or off-road use;
- sublet, lent, sold, mortgaged, encumbered or used to carry more people or load than permitted;
- smoked or vaped in; or
- used with pets without written approval, or in a way that causes avoidable damage, odour or excessive cleaning.

6.1 The Renter pays public charging, connection, idle, parking and station-provider fees incurred during the Rental Period unless expressly included. Avoidably exhausting the battery, using wrong fuel or charging equipment, or ignoring a clear warning may make the Renter liable for actual reasonable roadside, towing and repair costs.

7. VEHICLE CONDITION, RETURN AND LATE RETURN

7.1 Before release, the Operator will provide a Vehicle Condition Report recording the actual Vehicle, registration, VIN, odometer, battery or fuel level, supplied items and visible existing damage. The Renter must be given a reasonable opportunity to inspect the Vehicle, identify any error or unrecorded visible damage, review referenced photographs and acknowledge the report. A refusal to acknowledge must be recorded and does not remove either party's obligation to prove a later claim.

7.2 The Vehicle and all supplied items must be returned on time to the staffed location confirmed for the booking, in substantially the same condition except Fair Wear and Tear. The confirmed location will be either 720 Station Street, Box Hill, Melbourne, or Unit 4/899 Mountain Hwy, Bayswater VIC 3153, unless another staffed location is agreed in writing. One-way, unattended or after-hours return is not permitted unless the Operator gives written instructions.

7.3 Return risk transfers when the Operator or its authorised representative accepts physical possession at the staffed return location, unless written return instructions state otherwise.

7.4 A 60-minute grace period applies to late return unless the Booking Summary allows longer. After the grace period, late use is charged using a daily rate equal to the 7-Day Vehicle Rental Rate divided by seven, or the Long-Term Weekly Rent divided by seven, as applicable. The hourly charge is that daily rate divided by 24 for each commenced hour, capped at one daily rate per 24-hour period. The Operator may also recover actual reasonable third-party loss caused by the delay, without double recovery.

7.5 The Operator will complete or commence the return inspection as soon as reasonably practicable and ordinarily notify newly identified visible damage within two Business Days. Hidden damage must be notified promptly after discovery with an explanation of why it was not reasonably identifiable earlier.

7.6 Ordinary washing and vacuuming are included. Deep cleaning, odour removal, contamination, missing keys or missing equipment may be charged only at actual reasonable cost, plus only a service fee disclosed in the Fee Schedule.

8. BREAKDOWN, REPAIRS, ACCIDENTS AND THEFT

8.1 The Operator is responsible for scheduled servicing, recalls, Fair Wear and Tear and mechanical or electrical faults not caused by the Renter. The Renter is responsible only for actual reasonable costs caused by misuse, ignoring a known warning or unauthorised repair or modification.

8.2 Except in an immediate safety emergency, the Renter must not arrange repair, tyre replacement, towing or modification without approval. If the Operator cannot be contacted and urgent action is reasonably necessary to prevent serious injury or major property loss, the Renter may spend up to A\$250 and must keep evidence.

8.3 If an inherent fault makes the Vehicle unsafe or unusable, the Operator will within a reasonable time arrange roadside assistance, repair, a reasonable substitute or another remedy required by law. If no substitute is provided and the Vehicle remains unusable for more than four continuous hours after notice, Base Rent is reduced pro rata after those four hours, without limiting stronger consumer rights.

8.4 After an accident, theft, fire, vandalism or other Incident, the Renter must:

- protect people, contact emergency services where required and take reasonable steps to prevent further loss;
- notify the Operator as soon as reasonably practicable and ordinarily within 24 hours;
- where safe, collect driver, vehicle, insurer, witness and incident details and photographs, and report to police where required;
- not admit legal liability, promise payment, privately settle or arrange non-emergency repair without approval; and
- complete the incident report, forward third-party correspondence and reasonably cooperate with the Operator, insurer, police, towing provider and repairer.

9. LOSS, DAMAGE, INSURANCE AND DAMAGE EXCESS

9.1 The Renter is liable only for actual, reasonable and provable Loss or Damage caused or materially contributed to by the Renter, an Authorised Driver or a person they allowed to possess or use the Vehicle.

9.2 Unless clause 9.5 applies, the Renter's maximum liability for each Incident is the Damage Excess validly disclosed under clause 4. The standard Damage Excess is A\$3,000. The Damage Excess is a liability cap, not an automatic charge. If the actual reasonable loss is lower, only the lower amount is payable.

9.3 The Damage Excess applies collectively to covered Vehicle damage, reasonable towing, recovery, necessary storage, direct loss of use and third-party property liability arising from the same Incident.

9.4 The Operator must deduct insurance proceeds, third-party recoveries, repair discounts, salvage, avoided costs and other recoveries. The Operator must not recover the same loss twice.

9.5 The Damage Excess cap does not apply to Loss or Damage caused or materially contributed to by deliberate or seriously reckless damage, driving under the influence, refusing a lawful alcohol or drug test, driving without a valid licence, allowing an unauthorised driver, racing or illegal high-risk use, or deliberately concealing theft, accident or damage. Removal of the cap is limited to loss caused by that conduct.

9.6 A late report or another breach increases liability only to the extent it actually prejudices an insurer or materially increases the loss. The Renter is not liable for Fair Wear and Tear, pre-existing damage, inherent defect, recall, mechanical failure not caused by the Renter or loss arising after return risk transfers.

9.7 Where insurance or a responsible third party could reasonably respond and the Renter cooperates, the Operator or policyholder will reasonably pursue that recovery. The Renter is not placed in a worse position because of an Operator or Vehicle owner insurance breach unrelated to the Renter.

10. PAYMENTS, CARD AUTHORITY AND DISPUTES

10.1 The Renter authorises the Operator and its Payment Processor to:

- verify and securely tokenise the physical credit card presented at collection;
- place, maintain and renew the Security Hold up to the amount validly disclosed under clause 4;
- collect recurring weekly rent from the tokenised card only where card payment is selected in the Booking Summary or separately authorised in writing at collection;
- process routine post-rental charges properly incurred during the Rental Period, including excess kilometres, public charging, tolls, parking, government fine nomination costs, late return, battery or fuel shortfall and disclosed fees; and
- process non-routine amounts, including Vehicle damage, towing, recovery, storage, deep cleaning, keys, accessories and direct loss of use, only under the notice and dispute process below.

10.2 This card authority applies regardless of whether the First Payment or rent was initially paid by bank transfer. It does not by itself make an amount payable and does not authorise an undefined charge, duplicate collection or automatic capture of the full Damage Excess.

10.3 Before a routine post-rental charge is processed, the Operator will send written notice identifying the transaction or calculation. Routine third-party pass-through charges may then be processed, but an error or duplicate must be corrected promptly.

10.4 Before processing or capturing a non-routine amount, the Operator must send an itemised written notice and reasonable supporting material. The Renter has 10 Business Days to raise a genuine written dispute. A genuinely disputed non-routine amount will not be processed solely under this general authority while the dispute remains unresolved. The Operator may process any undisputed part.

10.5 A non-routine amount may be processed after the 10-Business-Day period if it is not genuinely disputed, or earlier if separately agreed in writing. A disputed amount may also be processed if resolved by written settlement, an agreed independent assessment, an insurer outcome accepted by the parties, or a VCAT or court order.

10.6 A repair quote may be used where a final invoice is not yet reasonably available, but the Operator must reconcile the amount and promptly refund any overpayment. The Security Hold may be maintained for up to 10 Business Days after attended return for ordinary reconciliation. It may be renewed for a longer reasonable assessment period only where an Incident, hidden damage or an unresolved third-party charge has been notified in writing, the renewed amount does not exceed the validly disclosed Security Hold, and the renewal complies with processor and issuer rules.

10.7 If the Security Hold is insufficient, the Operator may invoice or process the balance only if it is otherwise properly payable under this clause. A card reversal or chargeback does not automatically extinguish an underlying debt, but the Operator must prove the debt and must not recover twice.

10.8 Payment evidence and disputes must be sent to rental@gloryevgroup-byd.com.au. Revoking card authority does not cancel a debt already incurred. If required card security is withdrawn during the Rental Period, the Operator may require replacement security or return of the Vehicle after reasonable notice.

11. SPECIFIC FEES AND THIRD-PARTY CHARGES

11.1 Included kilometres are 400 kilometres for a 7-Day Experience and 2,000 kilometres for each Long-Term Subscription Period, subject to clause 3.3. Excess kilometres are calculated from the recorded collection and return odometer readings and charged at A\$0.45 per kilometre unless another rate was displayed and accepted before booking. The calculation will be provided on request.

11.2 The Renter is responsible for public charging, tolls, road-user charges, parking charges and government fines relating to the Rental Period. The Operator may nominate the responsible driver or recover an amount it paid, plus only an administration fee disclosed in the Fee Schedule. The Renter may challenge the underlying charge with the issuing authority.

11.3 If the Vehicle is returned below the required battery or fuel level, the Operator may recover actual replenishment cost plus only a disclosed service fee. If no service fee is disclosed, only actual cost is payable.

11.4 A fixed or administrative fee is payable only if its amount or clear calculation method was disclosed before acceptance. Where no fixed fee is disclosed, the Operator may recover only actual reasonable third-party or replacement cost supported by evidence.

12. SUSPENSION, TERMINATION, RECOVERY AND REMOTE IMMOBILISATION

12.1 The Operator may suspend use, terminate the rental and require return if an undisputed amount remains unpaid for two Business Days after written notice, required card security materially fails, a serious breach described in clause 9.5 occurs, the Vehicle is abandoned or unlawfully used, or continued use creates a reasonable safety, legal, fraud, insurance or recovery risk.

12.2 Where reasonably practicable, the Operator will give notice and a reasonable opportunity to remedy. Immediate action may be taken only where reasonably necessary to protect people, the Vehicle, legal rights or insurance position.

12.3 On termination, the Renter must stop using the Vehicle, disclose its location and return it as directed. Lawful recovery costs caused by the Renter's breach may be recovered, but recovery must not involve unlawful entry, force or breach of the peace.

12.4 Remote locking or immobilisation may be used only where lawful, only when the Vehicle is confirmed stationary, and only where it will not endanger occupants or road users. Except for suspected theft, fraud or immediate safety risk, reasonable notice will be given first.

13. LONG-TERM SUBSCRIPTION

13.1 The minimum term is four consecutive weeks from Vehicle release. The Renter may give at least 14 days' written notice at any time, provided the termination and return date is not earlier than the end of the minimum term. After the minimum term, the subscription continues week to week.

13.2 If the Renter returns the Vehicle before the end of the minimum term without a legal right to terminate, rent may remain payable only until the end of that four-week minimum term. No additional early termination fee may be charged on top of that rent. The Operator must credit avoided costs and rent received from any replacement rental and must not recover the same loss twice.

13.3 No early termination amount applies where the Renter validly terminates for the Operator's serious breach, a major failure under consumer law, or a prolonged inherent Vehicle fault not reasonably remedied. Advance Rent applying after the effective termination date must be refunded.

13.4 If a Long-Term Subscription is regulated by the National Credit Code or another mandatory credit law, the required statutory documents and protections apply and prevail over these Terms.

13.5 After the minimum term, the Operator may terminate a Long-Term Subscription without cause by giving at least 28 days' written notice. Clause 12 continues to apply to breach, safety, fraud and insurance-related termination. Any Advance Rent applying after return must be refunded.

13.6 The Renter must reasonably cooperate with scheduled servicing, safety recalls, registration or insurance inspections and necessary Vehicle replacement. The Operator must give reasonable notice where practicable and must not charge Base Rent for a period in which no usable Vehicle or reasonable substitute is supplied, subject to mandatory law.

14. OPTIONAL MEMBER BENEFITS

14.1 Member Benefits are optional and apply only where selected in the Booking Summary and the Joining Fee has cleared. The standard Joining Fee is A\$299 including GST unless another amount is displayed before acceptance. It is a one-off fee and does not automatically renew.

14.2 Subject to the eligibility and participating-provider information disclosed before selection, Member Benefits include:

- after completing a 7-Day Experience, a 50% refund of the 7-Day Vehicle Rental Rate actually paid where the Renter places an order for an eligible new Vehicle;
- a complimentary set of premium custom floor mats with an eligible Vehicle purchase;
- priority access to available test-drive appointments;
- a 5% discount on selected insurance packages;
- a 5% discount on selected standard servicing; and
- a 10% discount on selected panel beating and paint services.

14.3 The Experience-to-Purchase Reward excludes the Joining Fee, Vehicle Upfront Fee, insurance, charging, tolls, excess kilometres, Security Hold, Damage Excess, damage amounts and other add-on charges.

14.4 Eligibility may depend on the selected Vehicle, participating dealership, insurer or service provider, but all material exclusions must be disclosed before the Joining Fee is accepted. The Operator must not materially reduce an accepted benefit retrospectively. If no selected Member Benefit can be made available, the Joining Fee must be refunded.

15. PRIVACY, TELEMATICS AND VEHICLE LOCATION

15.1 The Operator may collect, use and hold personal information, licence information, masked payment information, booking and payment records, condition reports and telematics where reasonably necessary for booking, identity and licence verification, safety, maintenance, payment, insurance, accidents, recovery, tolls, fines, legal compliance and disputes.

15.2 Telematics may include Vehicle location, mileage, battery level, charging status, diagnostics and driving-event data. It may be used for fleet operations, theft prevention, safety, mileage verification, maintenance, incident investigation and lawful recovery, but not for unrelated continuous personal surveillance.

15.3 Relevant information may be disclosed to the Vehicle owner, insurer, Payment Processor, toll or charging provider, repairer, recovery provider, police, regulator, government authority, debt recovery provider or professional adviser where reasonably necessary or legally permitted.

15.4 The Renter must ensure each Authorised Driver is told about the collection and use described in this clause before driving. The Operator will make its applicable Privacy Policy or collection notice available and will provide reasonable access, correction and complaint channels. Privacy enquiries may be sent to rental@gloryevgroup-byd.com.au.

16. CONSUMER RIGHTS AND LIABILITY

16.1 Nothing in this contract excludes, restricts or modifies a consumer guarantee, right, remedy or protection that cannot lawfully be excluded under the Australian Consumer Law or another applicable law.

16.2 Subject to clause 16.1, neither party is liable for indirect, special or consequential loss, including lost profit, opportunity, goodwill, missed travel or accommodation, except to the extent caused by fraud, wilful misconduct, personal injury, an express debt or liability that cannot lawfully be excluded.

16.3 Each party must take reasonable steps to reduce avoidable loss. A contractual right must be exercised honestly, reasonably and for its stated purpose.

17. NOTICES, COMPLAINTS AND GENERAL TERMS

17.1 A notice must be in writing and sent to the contact details in the Booking Summary. Notices to the Operator may be sent to rental@gloryevgroup-byd.com.au or Unit 4/899 Mountain Hwy, Bayswater VIC 3153.

17.2 Before formal proceedings, the parties should exchange written details and available evidence and make a genuine attempt to resolve the issue. This does not prevent urgent relief, a card or bank dispute, a regulator complaint, VCAT proceedings or court proceedings, and does not change any statutory time limit.

17.3 These Terms are governed by the laws of Victoria and the Commonwealth of Australia. The parties submit to VCAT and courts of competent jurisdiction in Victoria, subject to mandatory jurisdiction rules.

17.4 A variation must be written and accepted. The Operator may not unilaterally add a material charge, reduce a promised service or expand the Renter's liability. If a provision is invalid, it is read down to the minimum extent necessary and the remaining Terms continue.

17.5 The Operator may assign the contract only if the assignment does not materially reduce the Renter's rights. The Renter may not transfer the booking, sublet the Vehicle or grant a security interest without written consent. If a translation is provided, the accepted English version controls unless the Booking Summary states otherwise.

SCHEDULE 1 - BOOKING SUMMARY

This Schedule forms part of the contract. The online booking records the selected model or variant and commercial terms. The actual Vehicle registration, VIN, approved drivers and final handover details are recorded in Schedule 3 before release.

A. BOOKING AND RENTER

Item	Booking-specific details
Booking ID / Order ID	System generated
Acceptance date and Melbourne time	System generated
Terms version	Version 4.1
Renter full legal name	System generated
Email / mobile / address	System generated
Selected product	7-Day Experience / Long-Term Subscription

B. VEHICLE AND RENTAL

Item	Booking-specific details
Selected make / model / variant	System generated
Requested collection date / time	System generated
Confirmed collection location	Box Hill / Bayswater / to be confirmed before release
7-Day scheduled return	Seven consecutive 24-hour rental days after release, unless a date and time is confirmed here
Long-Term minimum-term end	Four weeks after Vehicle release
Included kilometres	400 km for 7-Day / 2,000 km per Subscription Period for Long-Term
Excess kilometre rate	A\$0.45/km unless another accepted rate is stated here
Damage Excess	Standard A\$3,000 per Incident unless another accepted amount is stated here
Security Hold	Standard A\$3,000 unless another accepted amount is stated here or in the Card Security Notice
Required return battery / fuel level	Booking-specific level or the level recorded at collection

C. ITEMISED PRICE AND PAYMENT

Item	Booking-specific amount or method
7-Day Vehicle Rental Rate	System generated / not applicable
Long-Term Weekly Rent	System generated / not applicable
Vehicle Upfront Fee	System generated / A\$0.00 for 7-Day
Four weeks of Advance Rent	System generated / not applicable for 7-Day
Member Benefits selected	Yes / No
Joining Fee	System generated / A\$0.00 if not selected
Total First Payment	System generated
First later weekly rent due date	After the first four weeks / not applicable
Later weekly payment method	Manual bank transfer unless separately authorised in writing
Special conditions	None unless stated and accepted in writing

For a Long-Term Subscription, no fixed total rental price is stated because the subscription continues week to week after the four-week minimum term. The four weeks of Advance Rent included in the First Payment must not be invoiced or collected again.

SCHEDULE 2 - FEE SCHEDULE

A fixed administration or service fee is payable only if completed below and disclosed before acceptance. A blank amount does not create a fixed fee. Actual third-party costs may still be recoverable where these Terms say so.

Charge	Amount or calculation method
Excess kilometres	A\$0.45 per kilometre above the applicable included allowance, unless another accepted rate is stated in Schedule 1
Late return	Applicable daily Base Rent divided by 24 per commenced hour after the 60-minute grace period; daily cap applies
Battery / fuel shortfall service fee	Disclosed booking amount plus actual replenishment cost; if no fee is disclosed, actual cost only

Charge	Amount or calculation method
Toll administration fee	Disclosed booking amount per transaction or notice; if no fee is disclosed, no administration fee
Fine nomination administration fee	Disclosed booking amount per notice; if no fee is disclosed, no administration fee
Deep cleaning / smoke / contamination	Actual reasonable cost plus only a disclosed service fee
Lost key / charging cable / accessory	Actual reasonable replacement, programming and delivery cost plus only a disclosed service fee
Roadside assistance / towing caused by Renter	Actual reasonable third-party cost
Card surcharge	Disclosed lawful rate or amount; none if not disclosed
Other specifically disclosed fee	Booking-specific description and calculation accepted before booking

SCHEDULE 3 - COLLECTION, CARD SECURITY AND VEHICLE CONDITION REPORT

This Schedule is completed at collection and return. It supplements the online Booking Summary without changing an accepted price or other material term unless the Renter separately accepts the change.

Field	Collection	Return
Date / time	Staff record	Staff record
Staffed location	Box Hill / Bayswater / other agreed location	Box Hill / Bayswater / other agreed location
Actual make / model / variant	Staff record	Same Vehicle / approved substitute
Registration / VIN	Staff record	Staff record
Odometer	Staff record	Staff record
Battery / fuel level	Staff record	Staff record
Keys / charging equipment / accessories	Staff record	Staff record
Visible condition / damage / photograph reference	Report and media reference	Report and media reference
Authorised Driver(s)	Renter only / approved names	Staff record
Original physical driver licence checked	Yes / no - Vehicle not released	Not applicable
Same-name physical credit card checked	Yes / no - Vehicle not released	Not applicable
Security Hold	Amount and processor reference	Released / retained with written reason
Masked card or token reference	Last four digits or processor token only	Processor record
Renter comments	Details / none	Details / none
Operator representative	Name	Name
Renter acknowledgement	Signature / electronic acknowledgement / refusal recorded	Signature / electronic acknowledgement / refusal recorded

Collection acknowledgement: The Renter confirms that the Condition Report and referenced photographs were made available, the supplied items were identified, and any comments above were recorded. This acknowledgement does not make the Renter liable for pre-existing damage, hidden defects or Fair Wear and Tear.

Card acknowledgement: The Renter confirms that the physical credit card presented bears the same legal name as the original driver licence and authorises the Security Hold and charges only as permitted by clauses 4 and 10. No CVV or PIN is to be recorded in this Schedule.

WEBSITE ACCEPTANCE STATEMENT

By ticking this box and selecting **Accept Agreement & Continue to Payment**, I confirm that my booking details are correct and I agree to the Glory EV Group Rental Terms & Conditions version 4.1, my Booking Summary and Fee Schedule and, if selected, the Member Benefits terms. I understand that I must present my original physical driver licence and a physical credit card bearing the same legal name at collection, and that the card may be verified, tokenised, subject to the disclosed Security Hold and charged only in accordance with clause 10.

END OF TERMS & CONDITIONS